



## Voice Resilience™ Disaster Preparedness/Voice Continuity Solution



### VOICE RESILIENCE SOLUTION BENEFITS:

- > Reliable backup phone system that takes over within seconds
- > Business Continuation in the event of a company or regional disaster or other service impacting event
- > Never miss a call, even when disaster strikes
- > Maintain contact with Customers, Colleagues, Suppliers, and employees
- > Employees can continue to communicate with each other
- > Mirror your current phone system environment plus enhanced features
- > Easy system configuration
- > Fast and simple updates when employees or messages change
- > No new technical learning curve or adjustment
- > No hardware or software to buy

### Keep Your Business Connected

The more your business' success relies on having solid communications capabilities, the more you realize the need to protect against unforeseeable problems. Your data systems probably already have some form of backup in place – but that's not enough to keep your business connected to customers, partners, vendors and employees. You also need to ensure your phone system will be available if there's ever any service disruption or power outage.

With Inteligy's Voice Resilience™ solution, your phone system is backed by an industrial-strength, full-featured business phone system in a redundant data center environment. In the event of a failure of your main phone system, your calls can be automatically routed to backup telephones within seconds, requiring no user intervention.

### Scalable. Dependable. Customizable.

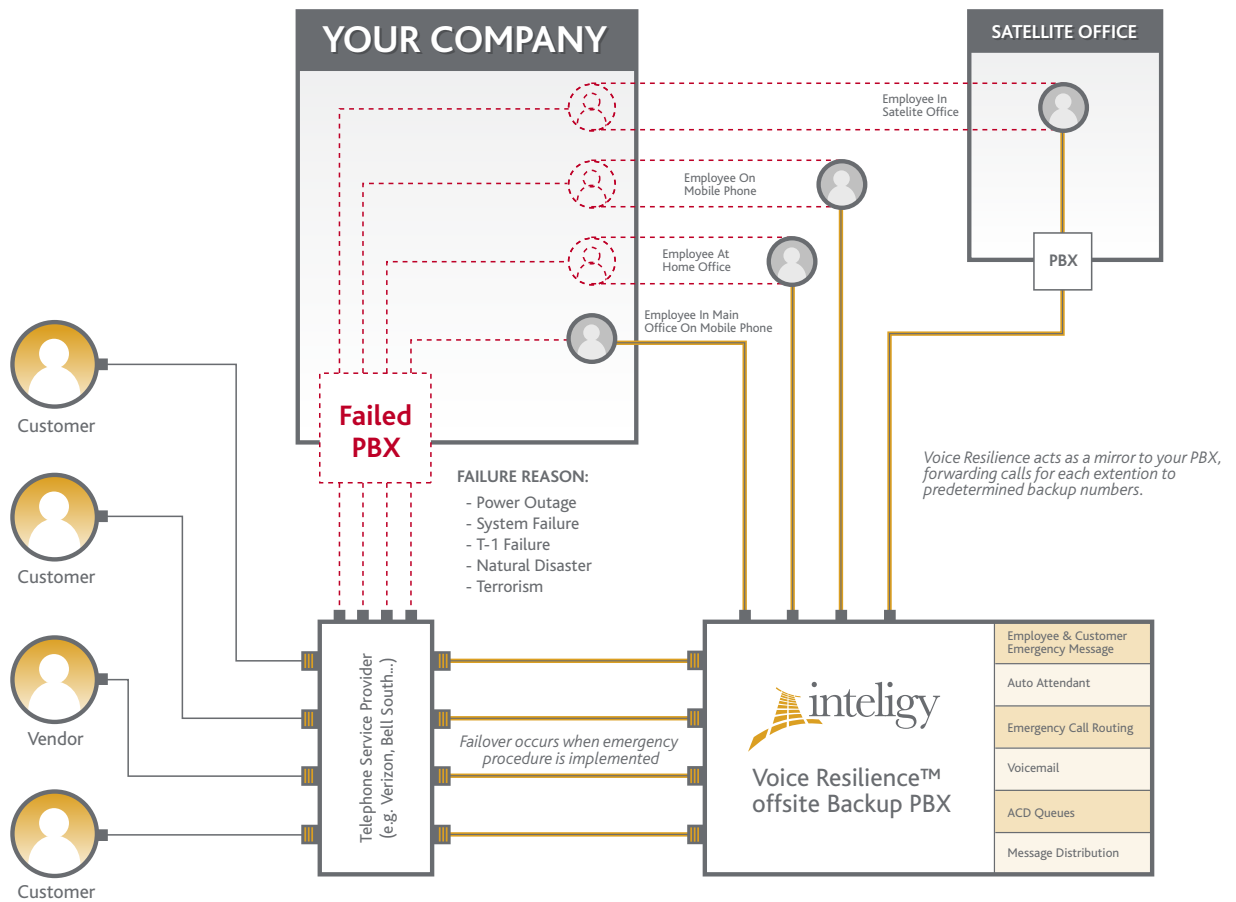
Inteligy's Voice Resilience™ solution is scalable to meet the needs of any size business, from home-based offices to distributed enterprises. It's also inexpensive and easy to use and implement – we simply make a mirror image of your existing phone system on our Voice Resilience™ Platform.

You can choose your backup phones to be cell phones, home phones or branch office phones in alternate locations. You can provide communications continuity for all your employees or just those in the most critical positions. You choose the course of action that works best for your particular business needs.

### Invest in Some Peace of Mind

Voice Resilience™ gives you the reassurance that you can continue to do business as usual, regardless of the conditions around you. Even if your buildings are closed down, you can still receive calls. You can even route calls to the sites containing your computing disaster recovery equipment in order to integrate a comprehensive continuity solution for your entire business.

At a fraction of the cost of additional hardware systems, tie lines, and automated switch-over equipment, Voice Resilience™ lets you benefit from all the advanced features of a next-generation phone system, without the disadvantages of having to install and maintain a phone switch on site.



## Move Your Business Forward

Take a small, easy step today that could mean a giant leap for your business – protect your business, ensure voice continuity with Inteligy's Voice Resilience™ Solution.

Inteligy is a leading provider of intelligent voice applications and advanced solutions. Our expert team of professionals brings unique insight to help businesses of different sizes achieve their communications objectives. Contact us today at **(800) 310-8552** or visit [www.inteligy.com](http://www.inteligy.com).



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## Voice Resilience™ Product Summary

### Features

- Fully-functional, Enterprise Class Hosted Backup Phone System
- Leverages the same technology platform as our award-winning flagship system
- Hosted within fully-redundant, Tier 1 Data Center
- Backup automatically takes over in seconds
- Can be implemented company wide, or limited to key personnel
- Mirror your existing phone system setup including enhanced features
  - > Company Greetings
  - > Departments/Extensions
  - > ACD Queues
  - > DID (Direct Inward Dial) employee hotline
- Fast Set-up
  - > No hardware or software to buy, install, or maintain.
  - > Your system is backed up within Days, not Weeks.
- Multi-level Auto Attendant
  - > Automated receptionist answering system
  - > Can mirror your phone system's existing greeting and call routing options.
  - > Extension dialing
  - > Dial-by-name directory
- Robust Voicemail with virtually unlimited storage
  - > Forward voicemail to your Email Inbox
  - > Remote access via phone or Web
  - > Security enabled
- Inbound Fax Redirect
  - > Forward to alternate fax machine or attach to your email.
- Procedural Testing
  - > Ensure your backup system is functioning properly
  - > Scheduled testing
  - > Intermittent/ Scheduled Reporting
    - Usage
    - Failover transition time (per event)
- Comprehensive Reporting
  - > Ad-hoc Reporting
    - Customized, Event-specific Reports
  - > Call Log
    - Detailed and Summarized
  - > Failover transition time (per event)



## Voice Resilience™ Pricing Summary

### Set Up

> Profile Administration	\$ 350.00
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### Monthly Recurring Fee

> Includes support for five(5) simultaneous calls	\$ 175.00
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> Support for each additional simultaneous call*	\$ 5.95
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